

## **Cyber Claim Nightmares: It's What You Don't Know That Can Hurt You**

When (not if) your company has a data breach, are you prepared to endure the expense and reputational consequences? What about ransomware? How long can your organization operate without any computers? Do you know what to do? Who will you call? What experts will you need? Legal? Communications? Insurance? Other?

If you do not have complete answers for all of these questions you may be headed for a cyber claim nightmare. David Clark handles large and complex Cyber claims at Travelers Canada. David will walk you through scenarios from his claim files that provide lessons on what to do – and what to not do – when the breach hits.